

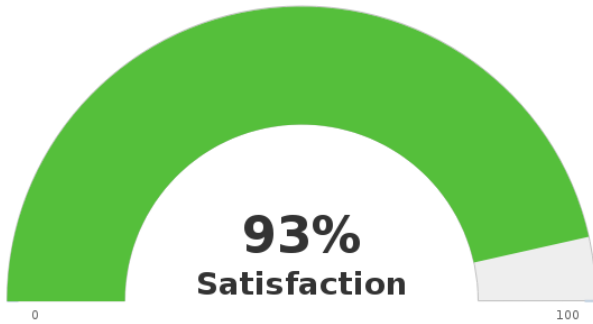
Joanne Moodhe

Licensed Real Estate Salesperson

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Rand Realty - New City

Buyer Survey : 19 HIGHLAND VIEW PLACE MIDDLETOWN, NY 10940



100% Recommendation (Strongly Agree)

Satisfaction Attributes

The attributes below are used to calculate the Satisfaction rating above

| Satisfaction Attribute | Rating |
|---|----------------|
| Negotiating the price and terms of the purchase | 4 / 4 |
| The exchange of contracts and closing | 4 / 4 |
| Local Knowledge of area, communities and properties | 3 / 4 |
| The handling of deposit money/escrow | 3 / 4 |
| Attention to detail | 4 / 4 |
| Inspections/Open Houses | 4 / 4 |
| Overall satisfaction regarding the Purchase | 4 / 4 |
| Total | 26 / 28 |

Performance Attributes

The attributes below are used to calculate the Performance rating above

| Performance Attribute | Rating |
|-----------------------|----------------|
| Polite | 4 / 4 |
| Understanding | 4 / 4 |
| Friendly | 4 / 4 |
| Patient | 4 / 4 |
| Knowledgeable | 4 / 4 |
| Helpful | 4 / 4 |
| Trustworthy | 4 / 4 |
| Professional | 4 / 4 |
| Timely communications | 4 / 4 |
| Clear communications | 4 / 4 |
| Accessible | 4 / 4 |
| Respectful | 4 / 4 |
| Approachable | 4 / 4 |
| Total | 52 / 52 |